



Managing your account

Lincoln Alliance[®]
program



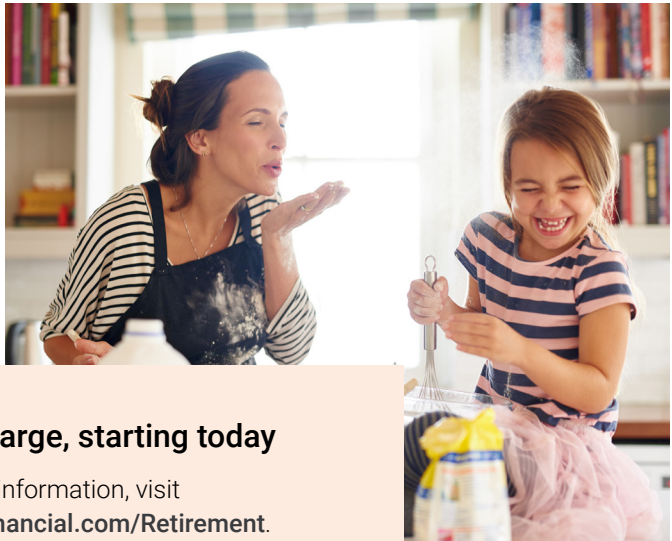
RETIREMENT PLAN
SERVICES

Participant
guide

Get started. It's your retirement.

You made a wise decision. You took charge of your financial future by participating in your employer-sponsored retirement plan. Lincoln Financial can help you manage your retirement planning by providing the tools and information you need to keep making smart decisions.

As a participant in the plan, you'll have access to resources designed to help you manage your retirement account and save more. You'll get comprehensive educational tools for every phase of retirement planning – from enrollment up to and through retirement.



Take charge, starting today

For more information, visit LincolnFinancial.com/Retirement. You'll find helpful information about getting started in your plan and building toward a more secure retirement.

Learn how to manage your retirement account.



Manage your account online or by phone

Check the status of your retirement account either online or by phone. You also can conduct transactions online. This guide shows you how to register for these services.



Review your quarterly statements

You can review your quarterly statements online. Sign up for eDelivery by logging in to your account at LincolnFinancial.com/Retirement.



Call us for personal assistance

If you have questions, please contact your retirement plan representative. For help with your account, please call:

800-234-3500

Monday through Friday
8:00 a.m. to 8:00 p.m. Eastern



Manage your account online.

Go to LincolnFinancial.com/Retirement to log in and manage your account.

Account information at your fingertips

- Review investment performance over time.
- View quarterly statements.
- Check your account balance.
- Get a personalized estimate of your monthly retirement income and see how changing variables can affect the results.
- Prioritize your actions like updating your beneficiary information, meeting with a retirement consultant, or selecting your communication preferences.
- Use the educational information in the learning center to help you make informed decisions.

Conduct transactions with ease

- See your current contribution rate, update your deferral amount, and use the contribution planner to see how it may impact your paycheck.¹
- View or change your investment options.
- Review or update your current asset allocation.

Get registered!

- Go to **LincolnFinancial.com/Register**.
- Verify your identity.
- Create your username and password.
- Register for two-factor authentication.



Need help registering?

Call our Web Support team at **800-648-6424**.

Manage your account by phone.

The interactive voice response system helps you check your:

- Account information
- Investment values
- Future contributions

Important:

Keep your PIN in a secure place for easy reference.

Get registered!

- Call **800-234-3500**.
- Say, “My account.” Follow the prompts to continue in either English or Spanish.
- Say or enter your Social Security number and, when prompted, enter your personal identification number (PIN). To enroll in voice verification, a fast and secure way to access your account, say, “Enroll my voice.”
- If you’ve lost or misplaced your PIN, you may say “representative” at any time during the call to be transferred to a customer service representative who can reset your PIN.



Review your quarterly statements

Your quarterly statement contains a summary of account activity for the previous calendar quarter, including allocations, fees, and expenses.

Sign up for eDelivery and get electronic notifications when your quarterly statements are ready. This convenient, paper-free service cuts the clutter to help you stay organized.



Please contact Lincoln Financial with questions at 800-234-3500, Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern.

Not a deposit
Not FDIC-insured
Not insured by any federal government agency
Not guaranteed by any bank or savings association
May go down in value

©2021 Lincoln National Corporation

LincolnFinancial.com/Retirement

Lincoln Financial Group is the marketing name for Lincoln National Corporation and its affiliates.

Affiliates are separately responsible for their own financial and contractual obligations.

PAD-3912761-111121

POD ADA 12/21 Z14

Order code: LAP-GUID-BRC001



Mutual funds in the *Lincoln Alliance*® program are sold by prospectus. An investor should consider carefully the investment objectives, risks, and charges and expenses of the investment company before investing. The prospectus and, if available, the summary prospectus contain this and other important information and should be read carefully before investing or sending money. Investment values will fluctuate with changes in market conditions so that, upon withdrawal, your investment may be worth more or less than the amount originally invested. Prospectuses for any of the mutual funds in the *Lincoln Alliance*® program are available at 800-234-3500.

The *Lincoln Alliance*® program includes certain services provided by Lincoln Financial Advisors Corp. (LFA), a broker-dealer (member FINRA, SIPC) and retail and financial planning affiliate of Lincoln Financial Group, 1301 S. Harrison St., Fort Wayne, IN 46802. Unaffiliated broker-dealers also may provide services to customers.

This material is provided by The Lincoln National Life Insurance Company, Fort Wayne, IN, and, in New York, Lincoln Life & Annuity Company of New York, Syracuse, NY, and their applicable affiliates (collectively referred to as "Lincoln"). This material is intended for general use with the public. Lincoln does not provide investment advice, and this material is not intended to provide investment advice. Lincoln has financial interests that are served by the sale of Lincoln programs, products, and services.